Two-Line Digital Answering System

Model 1182

Owner's Manual

Printed in Korea
Issue 1A

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Important Safety Information

Before using this unit, please read and follow all safety and operating instructions carefully. The unit has been designed and manufactured to assure personal safety. However, improper use can result in injury, electric shock, or fire hazard. The safeguards incorporated in this unit will protect you if you observe the following procedures for installation, use and servicing. This unit does not contain any parts that can be repaired by the user.

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.
5. To reduce the risk of electric shock, do not disassemble this product. Opening or removing covers may expose you to dangerous voltages or other risks.
6. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
7. Do not place this product on an unstable cart, stand, or table. Serious damage may result if the unit falls.
8. Do not use this unit near water – for example, near a bath tub or swimming pool. If the product comes in contact with any liquids, unplug the unit from the wall and contact qualified service personnel.
9. Do not use liquid or aerosol cleaners. Instead use only a slightly damp, soft cloth for cleaning.
10. Do not subject this product to excessive heat (sunlight and radiators), smoke, dust, mechanical vibration, or shock. This includes not placing heavy objects on top of this unit. Instead see the section on wall-mounting on page 12. Never rest objects on top of the LCD display, as this may cause cracks.
11. Install this product in a protected location where no one can step on or trip over power and line cords. Do not place objects on the cords that may cause damage or abrasion. If the power supply cords or plug is damaged or frayed, unplug the unit from the wall and contact qualified service personnel.
12. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your local power company.
13. Do not use attachments not recommended by the product manufacturer as they may cause hazards.

SAVE THESE INSTRUCTIONS

Introduction

Congratulations on the purchase of your new Two-Line Digital Answering System, Model 1182. It has been designed to exacting AT&T standards for convenient and reliable service.

The 1182 uses advanced digital technology to function as a complete message management system, offering multiple mailboxes as well as the ability to selectively save and delete messages, forward calls to any location, screen your calls, and professionally manage your telephone activity.

Voice Mail — The 1182 comes equipped with a total of nine mailboxes — six personal voice mailboxes and three announcement-only boxes.

Digital Memory — The 1182 has 36 minutes of digital memory.

Electronic Receptionist — The 1182 serves as an electronic receptionist, managing calls rather than just taking messages. It answers the telephone and routes callers automatically to your voice mailboxes, plays announcements and provides these advanced functions:

- **Call Forwarding to Any Remote Telephone, Including Cellular phones**
- **Pager Notify**
- **Urgent Message Notify**
- **Speaker Monitor**
- **Caller Announce Screening**
- **Toll Save Function**
- **Timed Memos**
- **Do Not Disturb**
- **Conversation Recording**
- **Automatic Redial**
- **Speed Dial**

This manual explains in simple steps how to install and use your new 1182. For your convenience, we have included a Quick Reference Guide. It briefly explains installation, mailbox setup, prompt recording and message retrieval. However, we suggest you read the owner's manual carefully to familiarize yourself with all the 1182's features and benefits. If you need assistance or have any questions, call the National Service Center at 1-800-222-3111. The call is toll free and we'll be glad to help.

Parts Check list

Save your sales receipt in case you ever need warranty service (staple it to the inside front cover of this manual).

Check to make sure that you have all of the following accessories:

1182 Unit

2 Line Cords

Owner's Manual, Quick Reference Guide

AC Adapter (power supply)

9-Volt Battery

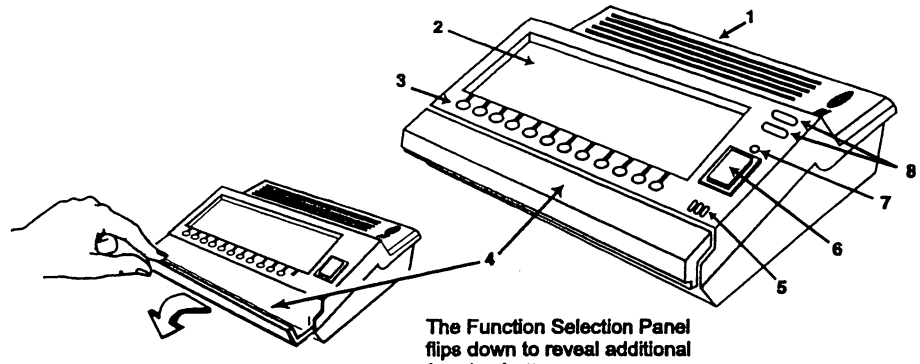
Wall Mount Bracket

You will also need a wall- or floor-mounted modular telephone jack and an electrical outlet (120VAC/60Hz) near the place where you want to install the 1182.

Please keep the packing materials in case you need to send the unit in for service.

Front Panel Components

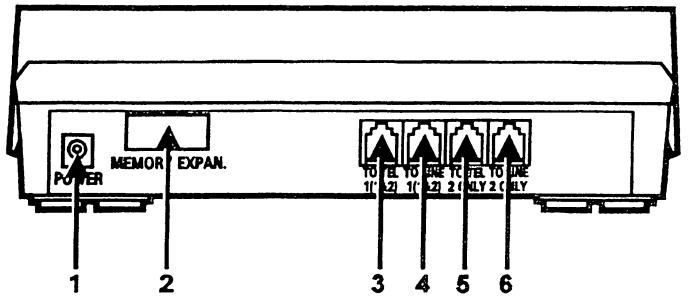
1. Built-in Speaker.
2. LCD Display Panel.
3. Function Selection Buttons — used to select/activate/define functions.
4. Function Selection Panel — flips down to reveal additional function buttons.
5. Microphone.
6. Messages Button — used to retrieve messages from mailboxes.
7. Messages LED — lights when you have a new message in a mailbox.
8. Volume Buttons — used to adjust the speaker volume.



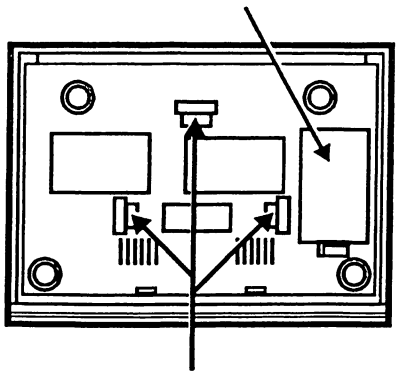
The Function Selection Panel flips down to reveal additional function buttons.

Rear Panel Components

1. **Power Input**
2. Memory Expansion Module Cover
3. TO TEL 1 (1 & 2) modular jack
4. TO LINE 1 (1 & 2) modular jack
5. TO TEL 2 ONLY modular jack
6. TO LINE 2 ONLY modular jack



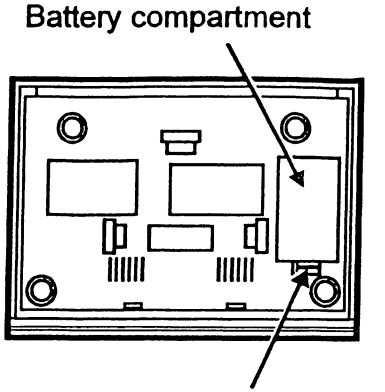
Base Panel Components



Install Battery

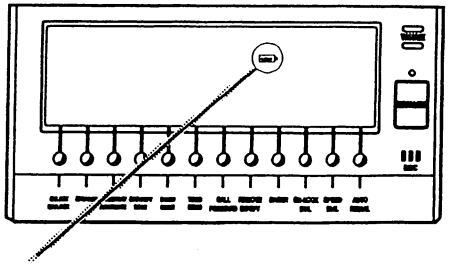
The 1182 includes a battery backup system to protect the memory during a power interruption.

1. Turn the unit over, and remove the cover of the battery compartment.
2. Install the 9 volt battery (included) so that the terminals on the battery snap into the corresponding terminals on the battery connector.
3. Place the battery in the compartment and replace the cover.



NOTE You should change the battery every six months (or when the LOW symbol appears) to avoid losing programmed messages, security codes and clock setting in the event of a power interruption. A fresh battery will protect the programming for approximately 12 to 16 hours.

NOTE When you change the battery, keep the 1182 plugged into the wall outlet. This will prevent erasing any of your greeting messages or configuration programming.



When this symbol is on, it's time to replace the battery.

Connect Telephone Line Cords

Important Installation Precautions!

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines. If you are going to place your 1182 unit on a desk or table top, proceed with the following instructions to connect your telephone line cord(s).

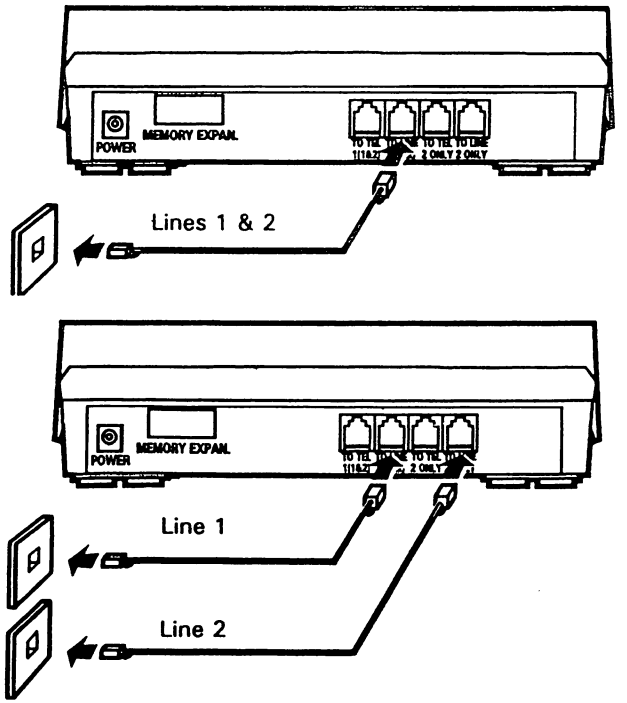
You have two options when connecting the 1182 to the phone. You may either:

- Connect two single-line telephone units, or
- Connect a 2-line telephone unit.

Connect the outside line(s).

If you have one wall jack for both incoming lines, plug one end of a line cord into the jack on the 1182 marked **TO LINE 1(1&2)**. Plug the other end of the line cord into the modular wall jack.

If you have a separate wall jack for each incoming line, plug one end of a second line cord into the jack on the 1182 marked **TO LINE 2 ONLY** and the other end into the second modular wall jack.

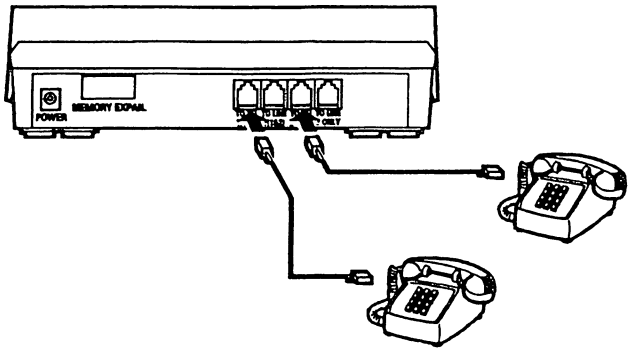


Connect Telephone Line Cords

Connect two single-line telephones

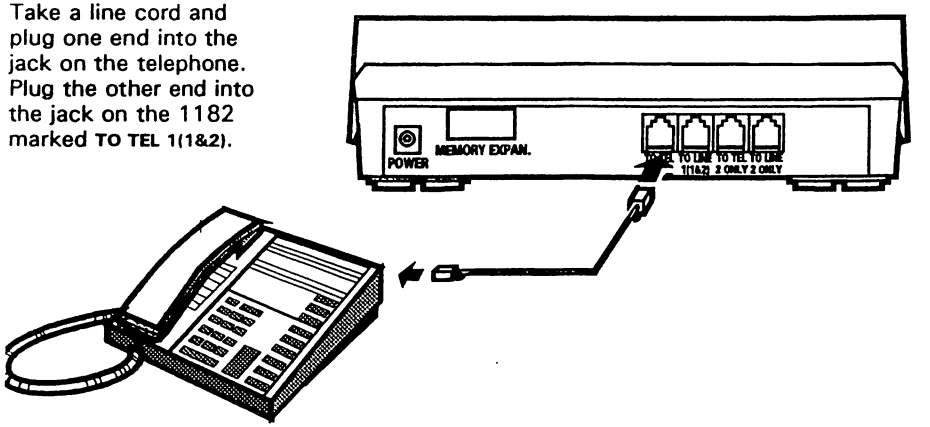
Take a line cord and plug one end into the jack on the first telephone. Plug the other end of the cord into the jack on the 1182 marked **TO TEL 1(1&2)**.

Take another line cord and plug one end into the second telephone. Plug the other end of the cord into the jack on the 1182 marked **TO TEL 2 ONLY**.



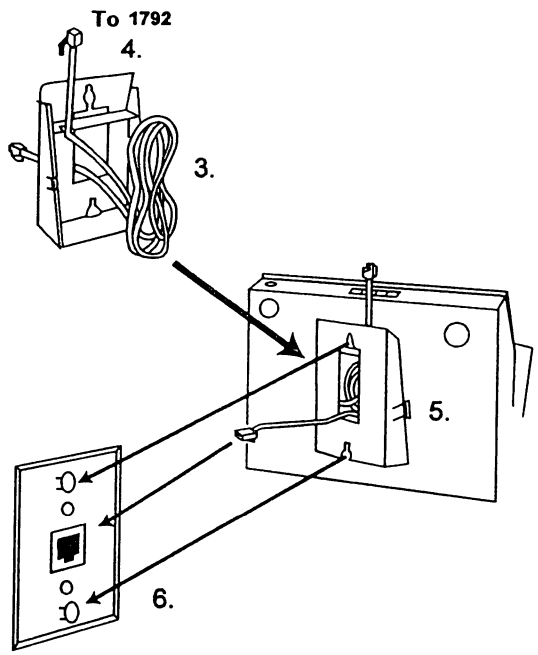
Connect one two-line telephone

Take a line cord and plug one end into the jack on the telephone. Plug the other end into the jack on the 1182 marked **TO TEL 1(1&2)**.



Wall-Mounted Installation

If you want to mount the 1182 on the wall, choose a location close to an AC outlet. Ideally, the 1182 should be attached to a telephone line wall plate; however, if this is not practical, you can still mount the 1182 on the wall as long as the line cord is within reach of the telephone jack.

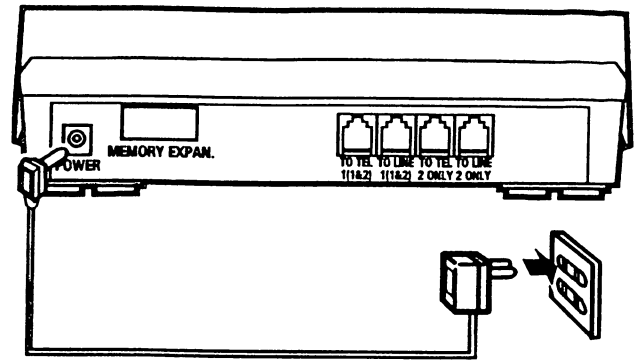


1. Install the battery. See page 9.
2. Pass one end of the line cord through the opening in the bracket.
3. Coil the cord so that it fits within the bracket.
4. Take the other end of the line cord and lay it in the slot in the top of the bracket. (If the cord is too cumbersome to fit in the wall bracket, a mounting cord can be purchased and used.) Do the same if the second line cord is being used.
5. Place the unit on the wall bracket by aligning the three prongs on the bracket with the three matching slots on the base panel. Gently squeeze in the two side panels of the wall mount and press down until the wall mount clicks into place.
6. Attach the wall bracket to the telephone outlet's wall plate mounting studs and pull down until it is held securely.
7. Proceed to the next page to connect the AC adapter.

NOTE If you do not have a telephone outlet wall plate, you can still mount the 1182 to the wall using the keyhole slots in the bracket. Use 2 screws,vertically placed, 4" apart, with the heads protruding approximately 3/16" from the wall. Align the bracket keyholes with the screws and pull down to secure.

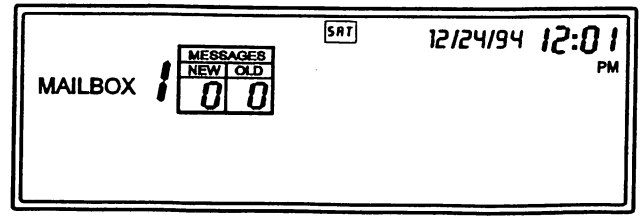
Connecting the AC Adapter

1. Plug the output cord of the AC adapter into the jack on the 1182 marked **POWER**.
2. Plug the AC adapter into an electrical wall outlet not controlled by a wall switch.
3. The 1182 will perform a self-diagnostic test. The clock display in the right hand corner will count backwards during the test.



When the self-diagnostic test is complete, the 1182 will display its IDLE screen. You are now ready to proceed to the next page, Initial Settings.

This is the IDLE screen display:



The 1182 communicates with you using sophisticated interactive voice response techniques. The audible prompting, along with visual displays on the LCD panel, make it easy to customize your 1182 to your exact needs.

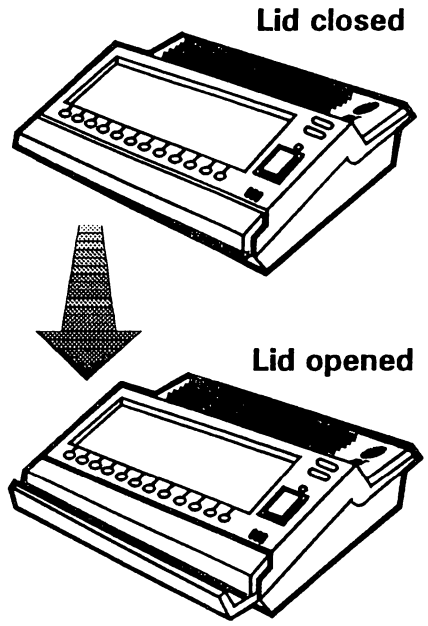
Examine the unit; you will notice that there are a series of functions printed on a swiveling front panel. For each function, there is a corresponding button.

If you **flip this panel down** (see below) you will reveal an additional set of functions for each button. This means that each button can perform two functions depending upon whether the flip down panel is up or down.

For example, when the lid is up and you press the button corresponding to **GREETING/ANNOUNCE**, this function is enacted. But when the lid is down and you press the same button, the **TIME/DATE** feature is activated.

Most of the time, you won't be using the functions under the lid. These are primarily used for the initial setup of your 1182, for example, the time and date on the display.

You should take the time to read through all the instructions to gain an understanding of the interaction of the system.

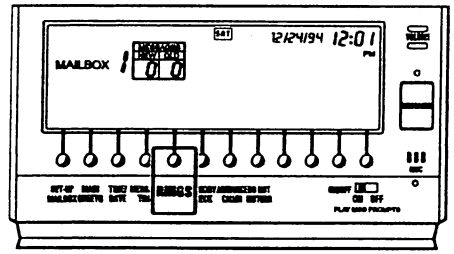


Set Number of Rings

The 1182 is set to answer in 3 rings when it is shipped from the factory. You can set it to answer after 1, 3, 4, or 5 rings or for toll saver mode (2). You can also specify the number of rings for each line individually.

In Toll Saver mode, the unit will answer after four rings if there are no new messages. If there are any new messages, it will answer after two rings. If you then call-in for messages and the phone rings a third time, you can hang up the phone before the fourth ring and incur no charge for the call.

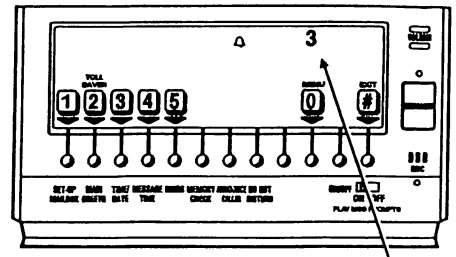
1. **Flip the panel down** so that the bottom list of features is exposed.
2. Press the button marked **RINGS**.



The 1182 says: *"Select Rings"* and then prompts you to select line 1 or line 2.

Once you select a line, the 1182 tells you the current ring number and then plays the following prompt:

"For 1 ring, press 1, for Toll Saver press 2, for 3 rings, press 3, for 4 rings, press 4, for 5 rings, press 5, to repeat the menu press 0, to exit from menu press #."



The default ring number will appear on the display.

Numerical icons appear over each push-button in succession as you listen to the prompt. You can make your selection at any time during the prompt.

3. To make your selection, press any of the buttons under the display icons [1] [2] [3] [4] [5] [0] or [#].

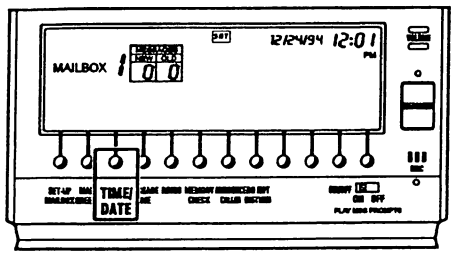
The 1182 will confirm your selection and return to its idle display.

You can then repeat the procedure to set the number of rings for the second line.

Remember: To repeat the menu, press 0. To exit, press #.

Set Time and Date

1. To set the time and date **flip the panel down** and press the button marked **TIME/DATE.**



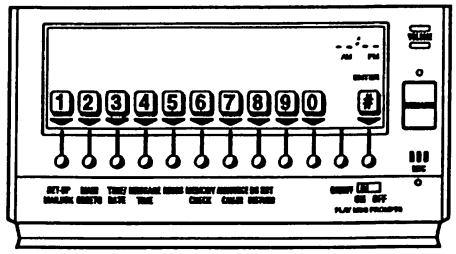
You will hear:

"To enter the time, press 1. To enter the date, press 2. To repeat the menu press 0. To exit from menu press #."

2. If you press [1] to enter the time, the 1182 will prompt you regarding what to enter.

   To demonstrate this, assume that you want to enter **2:36 PM** as a sample time. You will hear: *"Enter hour and then press #."*

   You will see:



2a. Enter the correct hour. Press the buttons below [2] and [#].

You will hear:

"Enter minutes and then press #."

2b. Enter the correct minutes. Press the buttons below [3] and [6] and then [#].

The display and voice prompts you to select AM or PM. In our example, you would select PM by pressing the button below [2].

The voice prompt will repeat the time and let you save the entry or change it:

"To change the time, press 1. To save, press 2."

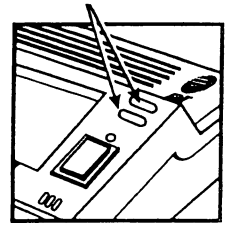
2c. If the time is correct, you should press the button below [2] in order to save it.

2d. Once saved, the 1182 repeats the original Time/Date menu. At this point, you can proceed to set the date or exit from the menu by pressing the button below [#].

3. If you press [2] to enter the date, the 1182 will prompt you to enter the month, date, and year (the 1182 will automatically calculate the day of the week). The process is similar to entering the time.

Set the Speaker Volume

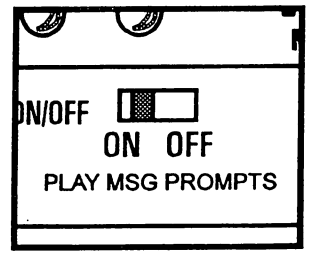
You can increase or decrease the volume level of the 1182's speaker. To change the volume, simply press the arrow buttons above and below the area marked **VOLUME.**



- To increase the volume, press the up arrow.
- To decrease the volume, press the down arrow.

Set Play Message Prompts Switch

When you retrieve your messages, the 1182 plays a list of options after each message (see page 34 for a list of these options). To defeat the playback of these options, set the slide switch under the function panel to the OFF position. When the switch is placed in the off position, there will be a three-second pause between the playback of subsequent messages. During this pause you can still select any of the options by pressing the corresponding button.

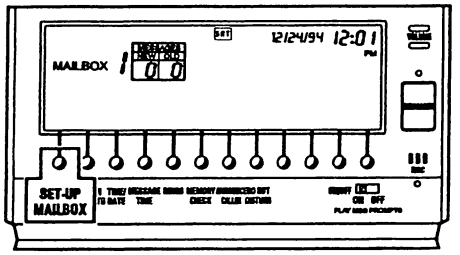


Activating a Mailbox

Your 1182 is equipped with 6 voice mailboxes and 3 announcement boxes. In order to use the mailbox, it must first be activated. **Note: Mailbox 1 is always activated.**

To Activate a Mailbox

1. To activate a mailbox(es) **flip the panel down** and press the button marked **SETUP MAILBOX.**



   You will hear: *"Select mailbox. For mailbox 1, press 1. For mailbox 2, press 2. For mailbox 3, press 3. For mailbox 4, press 4. For mailbox 5, press 5. For mailbox 6, press 6. For announcement box 7, press 7. For box 8, press 8. For box 9, press 9. To repeat the menu press 0. To exit from menu, press #."*

2. Select the mailbox that you wish to activate by pressing the button below the corresponding displayed number.

   For example, if you want to activate mailbox 3, press the button below [3] on the LCD screen.

   You will hear: *"Mailbox 3 is off. To turn on mailbox 3 press 1. To repeat the menu, press 0. To exit from menu, press #. "*

3. Press the button below the [1]. You will hear: *"Mailbox 3 is on. Select line. For line 1, press 1. For line 2, press 2. For line 1 and 2, press 3. To repeat the menu, press 0. To exit from menu, press #."*

4. Select the desired line by pressing the corresponding button.

NOTE If you exit the menu without making a selection, the 1182 automatically selects lines 1 and 2.

5. The 1182 returns to the idle display. To activate additional mailboxes, repeat the steps described above.

To Deactivate a Mailbox

1. To deactivate a mailbox, press the same **SETUP MAILBOX** button as described above. You will then be given the menu of all mailboxes.

2. Select the one you would like to deactivate, for instance mailbox 3.

   You will hear: *"Mailbox 3 is on. To turn off mailbox 3 press 2."*

3. If you press the button below the [2], you will hear: *"Mailbox 3 is off."*

The LCD screen will return to its original display, with mailbox 1 and the time and date.

NOTE Deactivating a mailbox erases the Mailbox Greeting/Announcement as well as all messages in that mailbox, including any timed memos.

Greetings & Announcements

The **Main Greeting** is the first thing a caller hears when the 1182 answers the call. It is used to greet callers and to offer them options of where to route their call. You can record a custom Main Greeting for each incoming line or use a recorded default Main Greeting that automatically routes all calls to mailbox 1. Here is an example of a custom Main Greeting:

> *"Hello, you have reached the XYZ Company. To forward your call to Dave, press 1; to leave a message for Dave, press 2; If you want to leave a message for Tom, press 3; for Lisa, press 4. If you need our mailing address, press 7. To get directions, press 8. To repeat this menu at any time, press 0."*

The **Mailbox Greeting** plays in response to the selection made by the caller. You will need to record a **Mailbox Greeting** for each mailbox you activate.

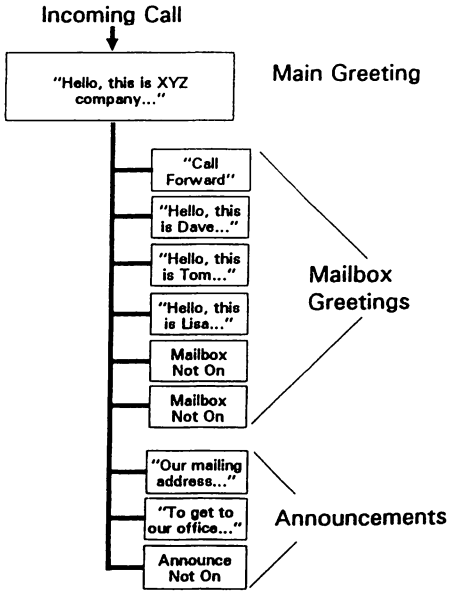
Typical Mailbox Greetings and Announcements for the above Main Greeting message are shown below:

Box No.	Owner	Mailbox Greeting/Announcement
1	Dave	*Please wait while I forward your call.*
2	Dave	*Hi, this is Dave. Please leave a message after the tone.*
3	Tom	*Hi, this is Tom...*
4	Lisa	*Hi, this is Lisa...*
5-6	—	*Not used in this example*
7	Hours	*Our mailing address is 100 Main St...*
8	Directions	*Take U.S. Highway south 10 miles...*
9	—	*Not used in this example.*

Announcements are messages that are played when one of the announcement mailboxes is selected. Announcements are useful for leaving information that is frequently requested by your callers.

Use the scripting chart on the next page to "preassemble" your Main Greeting. Read through subsequent sections before attempting to record greetings or announcements. If you carefully plan and write out your scripts, you will be rewarded with a professional sounding operation.

1182 Architecture



Greeting Worksheet

Main Greeting Worksheet

Fill in the chart below to help you script your Main Greeting.

Step 1. Determine the owner of each voice mailbox (1 - 6). This can be one individual or a group/department.

Mailbox 1 Owner GARY

Mailbox 2 Owner PAM

Mailbox 3 Owner BRADLEY

Mailbox 4 Owner

Mailbox 5 Owner

Mailbox 6 Owner

Step 2. If you are going to use announcement mailboxes, write the name of each here:

Mailbox 7 _____

Mailbox 8 _____

Mailbox 9 _____

Step 3. Write your Main Greeting here:

_____

_____

_____

_____

_____

Step 4. Write a Mailbox Greeting for each activated mailbox. Use separate sheets of paper as necessary.

_____

_____

_____

_____

_____

Step 5 Write an Announcement for each activated announcement box.

_____

_____

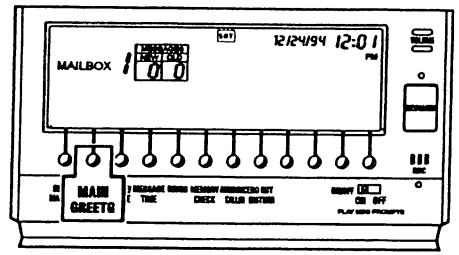
_____

_____

_____

Main Greeting Functions

To use the Main Greeting function, flip the panel down and press the button marked **MAIN GREETING**.



You will hear:

"Main Greeting. To play Main Greeting, press 1. To attach message to the Main Greeting, press 2. To delete Main Greeting, press 3. To record Main Greeting, press 7. To record voice prompts, press 8. To repeat the menu, press 0. To exit from the menu, press #."

To Play Main Greeting, Press 1

If you wish to playback the current Main Greeting, press the button below the [1]. If you haven't yet recorded a Main Greeting, you will hear the factory default greeting:

"No one is available to take your call."

After the prompt, the Main Greeting Menu replays. You can exit the menu, or continue with additional functions.

To Attach a Message, Press 2

The Attach Message function lets you record and attach a message at the end of your Main Greeting. Usually, you will want to attach a message which you intend to delete after a few days. An example of an Attach Message is:

"Sorry, the office is closed today due to the national holiday."

Press the button below [2]. You will hear:

"Enter attach message. To record the attach message, press 7. To repeat the menu, press 0. To exit from menu, press #."

You are prompted to select the desired line, and then to begin recording at the tone. When finished, press the button below the [#].

The 1182 will give you the opportunity to hear, delete or re-record your Attach Message.

To Record Main Greeting, Press 7

To record your Main Greeting, press the button below the [7], and follow the voice prompts. You are given the option of playing and recording a different Main Greeting for each of the two lines, or to record one Main Greeting to be played for both lines.

When recording from the microphone you should be in a quiet area. Speak clearly and normally at 8 - 10 inches from the microphone. You can also record the Main Greeting from the handset of a remote telephone. See *Remote Programming* on page 35.

Main Greeting Functions

To Record Voice (System) Prompts, Press [8]

You can replace certain digital voice prompts with your own custom voice prompts. Before proceeding, you should be familiar with the operation of the system.

This function is accessed by pressing [8] in response to the Main Greeting menu. The chart below identifies each of the prompts by number.

Prompt No.	Default Digital Prompt
1	*To record a message, press 0. To forward your call, press 1.*
2	*Please say your name.*
3	*If your message is urgent, press 1. If your message is not urgent, press 2.*
4	*To call forward to pager, press 3.*
5	*To record message, press 2.*
6	*Please enter security code.*
7	*Repeat. (plays for invalid security code entry)*

Your prompt must convey essentially the same message as the factory prompt. For example, your custom message for prompt 6 must always tell your caller to "press three" in order for the prompt to function. The only other restriction is a maximum of 4 seconds recording time for prompt 1.

1. When you press [8], the 1182 displays icons above buttons 1 through 7 and prompts you to *"Select Message".*

   Select any of the prompts based on the chart, for example, prompt 1. You will be offered the following options:

   "To play the message, press [1]. To delete message, press [3]. To record a new message, press [7]. To repeat the menu, press [0]. To exit menu, press [#]."

2. Press [7] to record a new message, you will hear:

   "Message number 1. — "To record a message, press 0. To forward your call, press 1" — "To record message, press 7. To exit from menu, press #."

3. Press [7] again. You will hear:

   "After the tone, record message and then press #."

4. Record your message and then press [#]. You will be offered the following options:

   "To repeat the message, press [1]. To save message, press [2]. To delete message, press [3].To repeat the menu, press [0]. To exit menu,. press [#]."

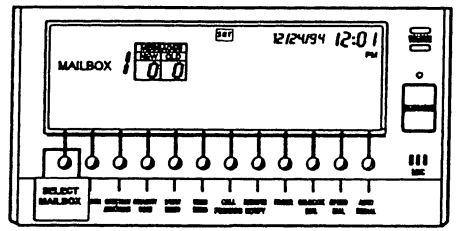
5. Press [2] to save your message. You are once again offered the Select Message prompts. You can record another prompt or exit from the menu.

Mailbox Functions

Select Mailbox

In order to retrieve messages from a mailbox, or to record a Mailbox Greeting, or to select other mailbox functions, you must first select the mailbox.

1. To access a particular mailbox, press the first button from the left marked **SELECT MAILBOX.**



   You will hear:

   "Select mailbox."

2. You are then prompted to select from all of the currently activated mailboxes. Select the desired mailbox, for example: mailbox 4.

   You will hear:

   "Mailbox 4. Select function."

3. At this point you may select any of the available functions that apply to a mailbox (refer to the Mailbox Function Reference Chart.)

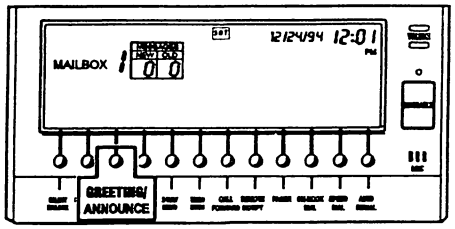
Mailbox Function Reference Chart

Feature	Entire System	Mailbox 1 - 6	Announce Box 7 -9
Number of Rings	X		
Time & Date	X		
Time/Date Stamp		X	
Volume	X		
Main Greeting	X		
Set Up Mailbox		X	X
Select Mailbox		X	X
Greeting/Announce		X	X
Security Code		X	X
2-way Memo		X	
Timed Memo		X	
Call Forward		X	
Pager Notify		X	
Rem. Urgent Notify		X	
Max. Message Time	X		
Announce Caller		X	
Do Not Disturb	X		
Memory Check	X		
Retrieve Message		X	
Speaker	X		
On/off	X		
On Hook Dial	X		
Speed Dial	X		
Auto Redial	X		

Mailbox Greetings and Announcements

Recording your Mailbox Greeting or Announcement is similar to the Main Greeting function just described.

1. To activate the Mailbox Greeting/Announce function, first press **SELECT MAILBOX** and then press the button marked **GREETING/ANNOUNCE.**



You will hear:

"Greeting for mailbox 2. To play greeting, press 1. To record greeting press 7. To repeat the menu, press 0. To exit from menu, press #."

2. Press the button below [7] and you will hear:

"After the tone, record your greeting and then press #."

3. After the tone, record your Mailbox Greeting or Announcement, for example:

Greeting

"Hello, this is Amy. I can't get to the phone, but leave your name and number after the tone and I'll get back to you. After you leave a message, you can press 0 for more options."

Announcement

"To reach our show rooms, take the U.S. Highway south for 10 miles... For more options, press 0 to return to the main menu."

NOTE You may choose to tell callers that they can return to the Main Greeting for more options by pressing 0 after they are finished recording a message or listening to an announcement.

4. Press the button below [#].

   After you press [#], you are offered the complete menu again, giving you the opportunity to play the greeting/announcement, re-record it, or exit by pressing [#].

Programming Security Codes

Each mailbox is preprogrammed with a 4-digit default security code that must be entered whenever you call in remotely to retrieve your messages or to program mailbox functions. This feature cannot be turned off.

NOTE The default code for each mailbox is the four repeated digits of that numbered box. For example, the default code for mailbox three is 3-3-3-3.

You can also activate a security code for each mailbox to protect your mailbox locally. The default codes are the same as for remote access, that is, the four repeated digits of mailbox number. If the security code is enabled for mailboxes 1, 2, 3, 4, 5, or 6, you will need to enter the security code whenever you want to:

- Retrieve your messages.
- Change your mailbox greeting.
- Change your security code.
- Record a timed memo.
- Enter a call forward number.
- Enter a pager or urgent notify number.

Activating a security code for local access will not interfere with a caller's ability to leave a message.

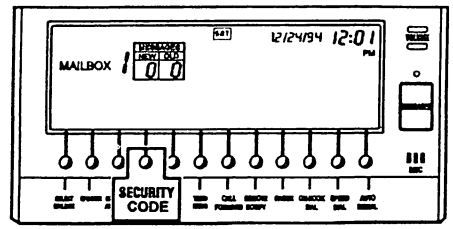
If you activate a security code for announcement mailboxes 7, 8, or 9, it will be necessary for a caller to enter the code in order to hear the announcement. This feature makes it possible to leave private outbound messages for callers knowing the code.

Follow the instructions below to activate or change security codes.

Instructions are also provided to turn a security code off, or to reset to the default security code should you forget the code.

Activate or Change a Security Code

1. Press **SELECT MAILBOX** and then press the button marked **SECURITY CODE.**



You will hear:

"Security code. To turn security code on, press 1. To enter new security number, press 3. To repeat the menu, press 0. To exit from menu, press #."

Follow the voice and visual prompts.

HINT You may want to write down your four digit code and keep it in a safe place.

Turn Your Security Code Off

1. Press **SELECT MAILBOX**.
2. Press **SECURITY CODE**.

   The 1182 will ask for the current security number.
3. Enter the security code by pressing the appropriate buttons.

   If you enter the wrong number, the 1182 will say:

   "Repeat. Enter security number."

   If you enter the wrong number again, you will be returned to the operating display (if you are calling remotely, and you enter an incorrect number twice, the 1182 will disconnect the line).

   Once you enter the correct number, the 1182 will prompt you to turn the security code off, to enter a new security number, to repeat the menu, or to exit from menu.

Reset Factory Security Codes

If you have forgotten your Security Code, you can reset the code. All messages in this mailbox will be erased when you reset the code.

1. Select the mailbox.
2. Press **SECURITY CODE**.
3. When the 1182 prompts you to *"enter security code"*, press and hold down for 3 seconds the button marked **SPEED DIAL**.

The 1182 will sound a tone and then give you the following options:

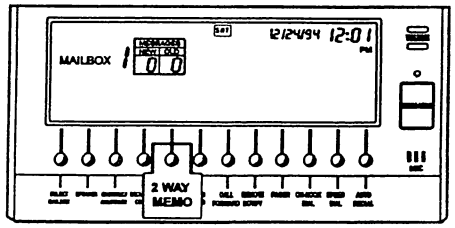
- Press [1] - Clear security code and delete all messages
- Press [0] - Repeat the menu
- Press [#] - Exit menu with no changes

To Leave Messages for Others

You can leave a message in any of the activated message mailboxes by using the memo function.

To leave a memo:

1. Press **SELECT MAILBOX** and then press the button marked **2-WAY/MEMO**.



   Once you press the button, the LCD screen will display the word **MEMO**, and you will hear: *"Memo. Select mailbox."*

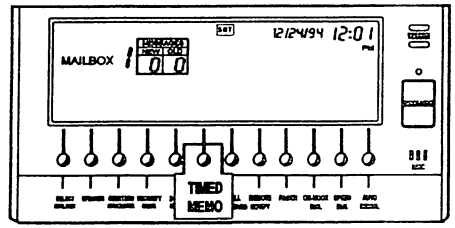
   The unit will offer the choice of leaving a memo in any active voice mail box.
2. Select the mailbox (1, 2, 3, 4, 5, or 6). The 1182 will then say:

   "After the tone, record message and then press #."
3. Record your message. When you are finished press [#].
4. The messages LED will light and the display will show a new message in that mailbox.

To Leave a Timed Memo

The timed memo function lets you remind yourself of pending activities. You can record up to 3 timed memos, specifying the time and date to place each memo in a mailbox. At the programmed time and date, the 1182 will sound a beep tone over the speaker and leave the memo in your mailbox. (If Remote Notify is activated, the 1182 can call you to alert you to the timed memo.) To listen to the memo, simply select your mailbox and press the **MESSAGES** button.

1. Press **SELECT MAILBOX** and then press the button marked **TIMED MEMO**.



   The following example assumes that you are currently in Mailbox 1. You will hear:

   "Timed memo for mailbox 1. To record a timed memo, press [7]. To repeat the menu, press [0]; to exit, press #."
2. Press [7]. After the tone, record your message and then press #.

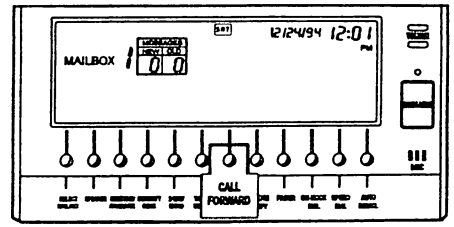
   The 1182 says: *"Enter time and date to forward message to mailbox 1."*
3. Simply follow the voice and display prompts.

Call Forward

The Call Forward function will automatically transfer calls in real time to any pre-programmed telephone number that you choose. The number can have up to 22 digits.

To activate the Call Forward function:

1. Press **SELECT MAILBOX** and then press the button marked **CALL FORWARD**.

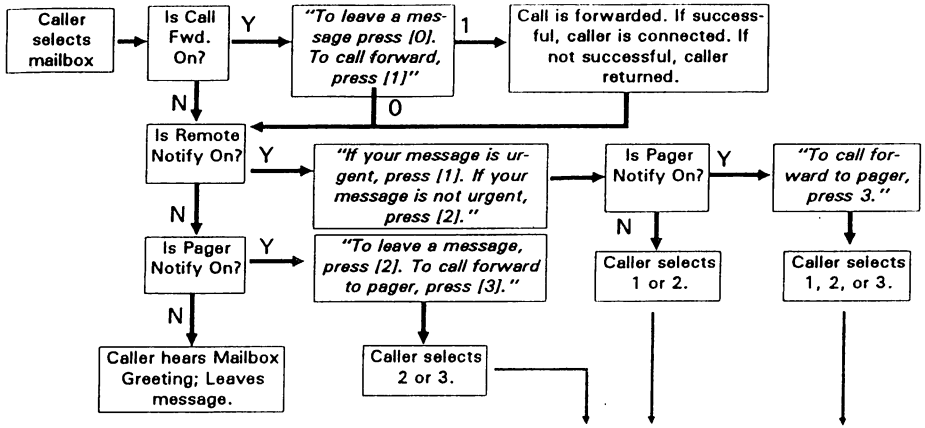


   The 1182 will prompt:

   "Enter new call forward for mailbox X (selected mailbox number). To enter new call forward number, press 3. To repeat the menu, press 0. To exit from menu, press #."
2. Press the button below [3]. Follow the voice prompts to enter a Call Forward number.

   For information on entering telephone numbers, see *Entering Special Numbers* on the next page.

Call Forward Architecture


Caller selects mailbox
Is Call Fwd. On?
Y
"To leave a message press [0]. To call forward, press [1]"
1
Call is forwarded. If successful, caller is connected. If not successful, caller returned.
N
0
Is Remote Notify On?
Y
"If your message is urgent, press [1]. If your message is not urgent, press [2]."
Is Pager Notify On?
Y
"To call forward to pager, press 3."
N
Is Pager Notify On?
Y
"To leave a message, press [2]. To call forward to pager, press [3]."
N
Caller selects 1 or 2.
Caller selects 1, 2, or 3.
N
Caller hears Mailbox Greeting; Leaves message.
Caller selects 2 or 3.

Entering Special Numbers

When entering a number for Call Forward, Remote or Pager Notify, the 1182 can place a 7-second pause, a star (*), or a pound (#) digit in the phone number string. This lets the 1182 dial:

- A number where it is necessary to wait several seconds for a dial tone.
- A PBX, which then answers and offers a menu before continuing to dial the number.
- A number which requires symbols after an extension number, pager identification number, etc.

To add a pause, press [*] [5] during programming. Each press of [*][5] will add a 7-second pause to the number string.

Caller Selects:

1 – Remote Notify. Caller hears Mailbox Greeting and leaves a message. After caller hangs up, the unit calls Remote Notify Number and prompts *"Remote Notify for Mailbox X. Press [*]."*

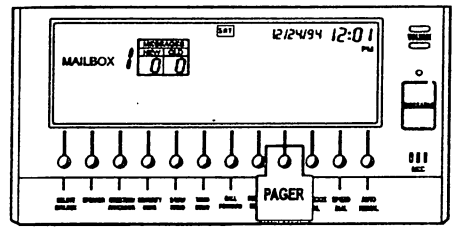
2 – Leave Message. Caller hears Mailbox Greeting and leaves message. No further action taken.

3 – Pager Notify. Call is forwarded. If successful, caller is connected to pager service. If unsuccessful, caller is returned to: Is Remote Notify On?

Pager Notify

The Pager Notification function is similar to Call Forwarding. It routes callers to your pager service where they can request to have you paged.

1. Press **SELECT MAILBOX** and then press the button marked **PAGER**.



2. All of the same phone number choices are possible here as described under *Call Forward* and *Entering Special Numbers*.

NOTE You can give instructions in your greeting to tell callers how to interact with your paging service. Since the 1182 dials your paging service, you don't have to worry about callers paging you when you don't want them to – when Pager Notification is off, callers can't page you.

Remote Urgent Message Notification

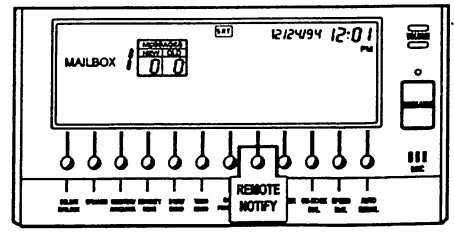
Remote Notification lets you program a number where the 1182 can reach you to notify you that there is an urgent message waiting for you in your mailbox.

When Remote Notify is on, callers are asked if their message is urgent. If they indicate that it is (by pressing a button on the telephone), the 1182 will call you at the number you have programmed and play the prompt:

> *"Remote Notify for mailbox X. Press *."*

You are then prompted to enter your 4-digit security code. You can then retrieve the message by pressing [1].

1. Press **SELECT MAILBOX** and then press the button marked **REMOTE NOTIFY**.



2. The prompts follow the same format as described for Call Forward.

NOTE The 1182 will attempt to try to reach you two times at five-minute intervals. You should pick up your urgent messages as soon as possible.

The following System Functions apply to all voice mailboxes.

Maximum Message Time

To control the amount of memory used for callers' messages, you can set the maximum time for callers to record their messages. You can set a recording time of up to 1, 2, or 3 minutes (1 minute is the default).

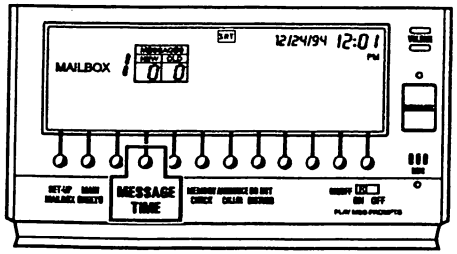
This feature may be particularly useful if you will not be retrieving your messages for some time, or if you receive large numbers of messages.

If the caller begins to exceed the maximum time, the caller hears:

> *"Maximum message time is X minutes. Your message has been saved."*

The 1182 will then disconnect the call.

1. To set message length, flip the panel down and press the button marked **MESSAGE TIME**.



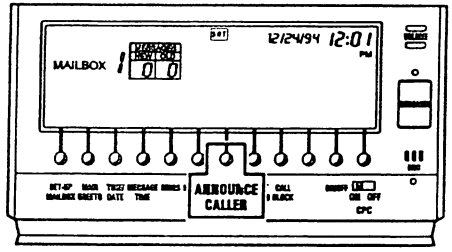
2. Simply follow the voice prompts to complete this function.

Announce Caller

When the Announce Caller function is activated, callers are prompted to state their name after they have selected a mailbox.

As the caller speaks his or her name, the unit will play the name over the speaker. If you pick up the phone, you will be instantly connected to the caller. But if you choose not to pick up the phone within 5 seconds, the caller will be prompted to leave a message.

1. If Announce Caller is OFF, flip the panel down and press the button marked **ANNOUNCE CALLER** to turn it on.

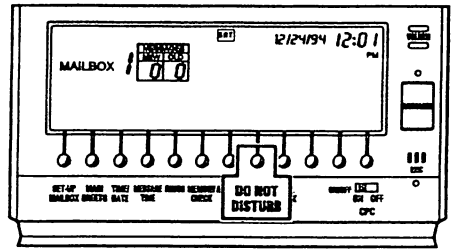


NOTE Announce Caller is disabled if Call Forward or Do Not Disturb are on. If Remote Notify or Pager Notify are on, the 1182 will give these options first.

Do Not Disturb

The Do Not Disturb function allows you to work without hearing the constant ringing of the telephone or hearing messages left. The Do Not Disturb function answers the phone after 1 full ring and can be turned on and off by the same button.

1. **Flip the panel down** and press the button marked **DO NOT DISTURB** to turn this function on or off.



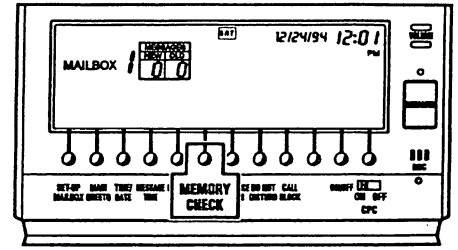
NOTE Do Not Disturb overrides the Announce Caller and Speaker On functions.

Memory Check

The digital memory is not partitioned among mailboxes; rather, it is a pooled resource. This means that the allocation of digital memory is dependent upon where the memory is most needed.

You can use the memory check function to see if you are in danger of running out of memory.

1. To activate memory check, **flip the panel down** and press the button marked **MEMORY CHECK**.



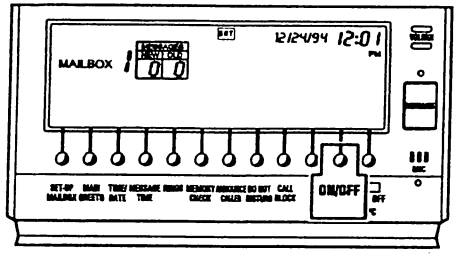
NOTE The unit automatically notifies you with a Low Memory icon when the memory is down to 2 minutes or less. When the memory reaches zero, a *"memory is full"* prompt plays when a caller attempts to record a message.

System Functions

Turning On or Off

The unit may be turned on and off without disconnecting the AC power to the unit.

1. **Flip the panel down** and press the button marked **ON/OFF**.



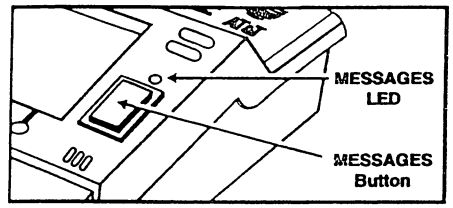
When the 1182 is off, you will see an **OFF** icon on the display screen.

2. If you are calling in when the 1182 is OFF, letting it ring 10 times will turn it on.

NOTE The 1182 cannot be turned off remotely.

Retrieving Your Messages

The red LED above the **MESSAGES** button will light when there are any new messages in the system.



In addition, the display shows the icon for any mailbox [1] [2] [3] [4] [5] or [6] containing a new message.

NOTE The system can store up to 85 messages and responds with a prompt (*"no more memory"*) if you reach the limit. Any timed memos in the system will be delivered only when memory is available. A "low memory" icon appears when 80 messages have been taken.

Retrieve Messages Locally

To retrieve your messages locally:

1. Make sure that the function panel is closed.
2. Select your mailbox.
3. To retrieve new and old messages, press the large button on the right marked **MESSAGES**.

The unit will tell you how many new messages and how many old messages you have. If no old messages are stored, the 1182 will immediately play the first new message.

If you have no new messages and there are old messages, the 1182 will say:

"You have 0 new messages and X old messages."

The 1182 will then play the first old message.

After each message, choices are offered on how to treat the message. A chart of these Message Options is on the next page.

NOTE You can turn off the playback of the Message Options by placing the **PLAY MSG PROMPTS** switch in the Off position (See page 17).

Retrieve Messages Remotely

1. Call the unit from any touch tone phone. Listen to the Main Greeting and select your mailbox.
2. During your Mailbox Greeting, press the [*] button on the telephone.

   You will be prompted to enter your security code.
3. If you enter an incorrect code twice, your call is disconnected.
4. For the correct code, you will hear:

   "For your messages, press 1."

   After listening to each message, a variety of choices on how to treat the message is offered (see next page).

Message Options

To repeat message, press [1].
This lets you hear the message again.

To save message to your mailbox, press [2].
This function saves the message that you just listened to as an "old message."

To delete, press [3].
This function deletes the message. It is suggested that you delete all unwanted messages to free memory.

To repeat from first message, press [4].
This allows you to repeat your messages starting with the first message.

To pause, press [5].
This immediately halts the playback of the message. To resume at the point where you left off, press [5] again.

NOTE The 1182 will pause indefinitely until you press [5].

To skip forward one message, press [6].
This lets you skip to the next message.

To skip back one message, press [7].
This lets you to skip back to the previous message.

NOTE If the previous message was deleted, the unit will automatically skip back to the message before the deleted message.

To play time-day for message, press [8].
This function adds the day of the week, and time of day that messages are received. You turn this function on when you press [8]. To turn it off, you must press [8] again.

NOTE When activated, the clock symbol above the 8 will appear.

To play message with different speed, press [9].
Each press of the [9] key affects the playback speed of your message. The play pattern is:

1 press - slow

2 presses - normal

3 presses - fast

4 presses - normal

5 presses - slow

6. presses - normal

etc.

To save to different mailbox, press [*].
There may be times when you receive an important message that you want others to hear. Pressing [*] after hearing the message allows you to transfer that message to any of the other 5 (if active) message mailboxes.

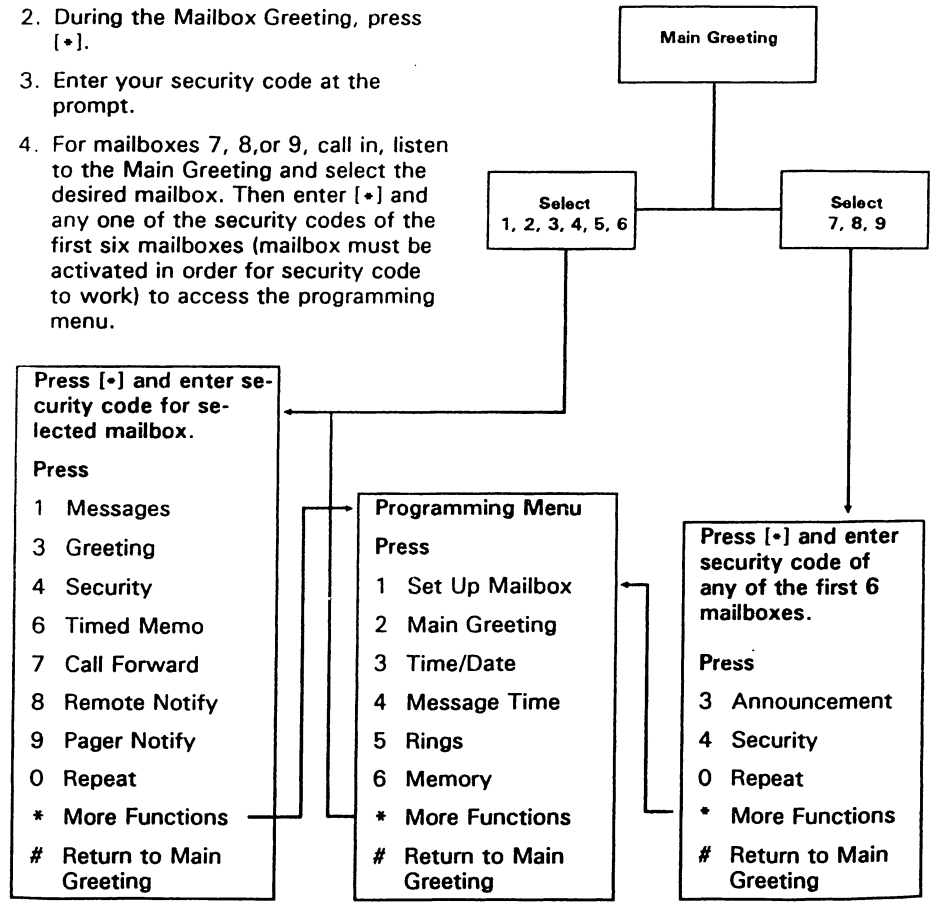
NOTE Messages cannot be copied, only transferred.

Remote Programming

You can program mailbox functions and message options from a remote touch tone telephone.

1. For mailboxes 1, 2, 3, 4, 5, and 6, call in, listen to the Main Greeting and select the desired mailbox.
2. During the Mailbox Greeting, press [*].
3. Enter your security code at the prompt.
4. For mailboxes 7, 8,or 9, call in, listen to the Main Greeting and select the desired mailbox. Then enter [*] and any one of the security codes of the first six mailboxes (mailbox must be activated in order for security code to work) to access the programming menu.

Remote Programming Architecture



Call Management

Pound Key Disconnect

If you pick up a telephone extension while the system is answering a call, you can press the [#] key on the telephone to disconnect the system and leave you connected to the caller.

Speaker

Turning the speaker on allows you to hear everything said by the caller as he/she leaves a message.

1. To turn the speaker ON, push the button marked SPEAKER. To turn it OFF, press the same button.

Return a Caller to the Main Greeting

When talking to callers, you may want to transfer them to the Main Greeting so that they can select a mailbox to leave a message, hear an announcement, etc.

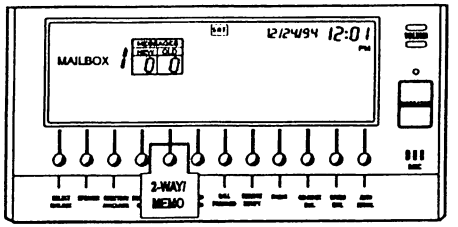
To do this, simply press the MESSAGES key during your conversation. Your caller is automatically returned to the Main Greeting. You may hang up the phone.

Recording a Conversation

The 2 Way/Memo function, lets you record a phone conversation into a specific message mailbox. The system will not answer the other line while the 2-WAY/MEMO function is in use.

To record a phone conversation:

1. Press the button marked 2-WAY/MEMO (signifying 2-way record).



2. Choose from any of the active mailboxes.

   Once you make your mailbox selection, the LCD display shows the mailbox selected into which the message will be recorded.

NOTE When you select this function during a phone conversation, there will be no voice prompting. The LCD screen will display exactly the same prompts that are shown when the function is selected for the purpose of leaving a memo in a mailbox.

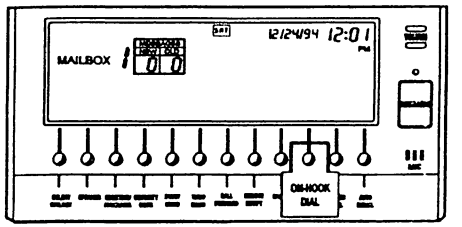
3. If you wish to end the recording, press the last button on the right.

NOTE This unit does not sound warning beeps to let the other party know that their call is being recorded. To ensure that you are in compliance with any state and federal regulations that concern recording a telephone call, you should start the recording process and then inform the caller that you are recording the call.

Dialing Functions

On Hook Dial

1. Press the button marked ON HOOK DIAL.



   The 1182 will display icons [1] through [9] plus [•] and [#] and you will hear dial tone through the speaker.

2. Press the buttons corresponding to the telephone number you want to dial.

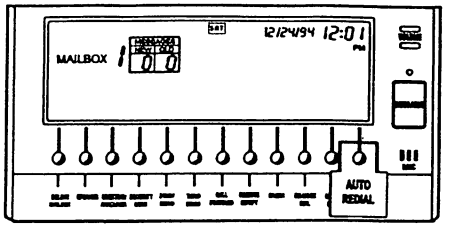
   You will hear the DTMF tones as you dial. When the called party answers, pick up the handset on your telephone to begin your conversation.

3. To terminate the dial sequence at any time, press the button below the [#] icon [#] twice.

NOTE The 1182 will not answer the second ringing line until the local extension of the line using the dialing feature goes off hook or until the feature is terminated and the unit returns to the idle state.

Auto Redial

1. To have the 1182 redial the last number dialed, press the button marked AUTO REDIAL.



   The 1182 will display the last number dialed and the icon [#] above a corresponding button. You will hear the DTMF tones over the speaker as the 1182 dials the number.

2. When the called party answers the call, pick up the handset on your telephone to begin the conversation.

3. If the line is busy, the 1182 will load the number into a retry queue and will redial the number at set intervals. See Set Auto Redial Delay Time on the next page to set the interval.

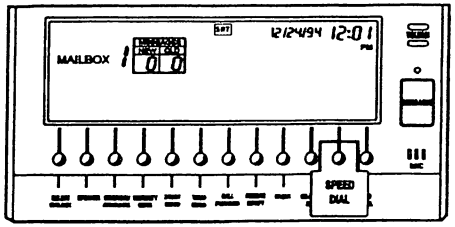
4. To cancel the redial attempts, press the button below the [#] icon.

NOTE If there is an incoming call when there is a redial number in queue, the 1182 will terminate the redial mode and answer the call. Also, if you pick up the handset on the local telephone, or press any other button on the 1182, the retry attempt will be cancelled.

Speed Dial

Program, Change or Delete a Speed Dial Number:

1. Press the button marked **SPEED DIAL**.



The icons [*] and [#] appear along with icons (1-9) for any speed dial numbers already programmed.

If speed dial numbers are programmed, the 1182 will say: *"Press number to speed dial or press [*] to program."* If no speed dial numbers are programmed, the 1182 will just say *"Press * to program."*

2. Press the button below [*]. Icons [1] - [9] will appear.
3. Press a button below any numerical icon. If a number exists, the 1182 will prompt you to enter a new number (press 1) or to delete the number (press 3). If no number has been programmed, the 1182 will prompt you to enter a new Speed Dial number.
4. Enter a Speed Dial number and then press the button below [#]. You can enter numbers and pauses just as you program Call Forward numbers. See page 28, Entering Special Numbers.

   The 1182 will return you to Step 2 above. You can repeat the steps above or press the [#] to exit.

Use Speed Dial:

1. Press the button marked **SPEED DIAL**. Icons [1] - [9] will appear for each number programmed. The 1182 will say: *"Press number to speed dial or press * to program."*
2. Press the button corresponding to the Speed Dial number you want to dial.

   The 1182 will go off hook and dial the number. You will hear dial tone and then the DTMF tones over the speaker as the call is dialed. When the called party answers, pick up the handset on your telephone to begin your conversation.

Set the Auto Redial Delay Time:

This function controls the amount of time between redial attempts when using the Auto Redial function.

1. Press the button marked **SPEED DIAL**. Icons [*] and [#] will appear ([1] - [9] will also appear for any Speed Dial numbers already programmed).
2. Press the button below [*]. Icons [1] - [9], [*] and [#] will appear. The 1182 will prompt you: *"Select speed dial number to record or press * for more functions."*
3. Press the button below [*] again. Icons [1], [2], [0], and [#] will appear. The 1182 will prompt you: *"To program the time to repeat dial, press 1. To program the line for speed dial functions, press 2."*
4. Press the button below [1]. Icons [1], [2], [3], [0], and [#] will appear. The 1182 will prompt you:

(Set Auto Redial Delay Time, continued.)

"To wait 30 seconds to repeat dial, press 1. To wait 1 minute to repeat dial, press 2. To wait 3 minutes to repeat dial, press 3. To repeat the menu, press 0. To exit from menu, press #.

5. Once you have made your selection, you are returned to Step 3 above. Press [#] to exit.

Set the Line Used for Dialing Features:

1. Press the button marked **SPEED DIAL**. Icons [*] and [#] will appear ([1] - [9] will also appear for any Speed Dial numbers already programmed).
2. Press the button below [*]. Icons [1] - [9], [*] and [#] will appear. The 1182 will prompt you: *"Select speed dial number to record or press * for more functions."*
3. Press the button below [*] again. Icons [1], [2], [0], and [#] will appear. The 1182 will prompt you: *"To program the time to repeat dial, press 1. To program the line for speed dial functions, press 2."*
4. Press the button below [2]. Icons [1], [2], [3], [0], and [#] will appear. The 1182 will prompt you: *"To use line 1, Press [1]. To use line 2 only for dialing features, press [2]. To use line 1 and 2 for dialing features, press [3]."*
5. After making your selection, you will return to Step 1 above. Press [#] to exit.

Response To A Call

When the 1182 answers, your caller hears either a pre-recorded Main Greeting (*"No one is available to take your call."*) or your custom Main Greeting.

The caller responds to the Main Greeting by selecting a mailbox using the appropriate key on the telephone (rotary phone users will be routed to mailbox 1 to leave a message). The caller then hears either the pre-recorded Mailbox Greeting (*"Please leave your message after the tone."*) or personalized greeting such as: *"Hi, this is Mike. I can't answer your call at this time, but leave your name and number and I'll get back to you."*

A caller can return to the Main Greeting by pressing [0] while in any mailbox.

Call Forward Operation

When a caller selects a mailbox set for Call Forward, the unit prompts: *"To record a message, press 0. To forward your call, press 1."* If the caller presses [1] the 1182 then uses the second line to dial and forward the call.

Pager Notify/Remote Notify

If Call Forward, Pager Notify, and Remote Notify are all activated, the caller will not be offered the Pager Notify and/or Remote Notify options unless the caller presses [0] to leave a message or if the Call Forward attempt was unsuccessful.

Specific operation depends on the interaction of Call Forward, Remote Notify and Pager Notify features as described below:

1. If Remote Notify and Pager Notify are both off, the caller hears the Mailbox Greeting and can leave a message.
2. If Remote Notify is on, the caller is prompted: *"If your message is urgent, press 1. If your message is not urgent, press 2."* If the caller presses [1], the unit calls the Remote Notify number (after the caller leaves a message and hangs up), and informs the owner of an urgent message. If the caller presses [2], the 1182 takes the message without informing the owner.
3. If just Pager Notify is on, the caller is prompted: *"To leave a message, press 2. To call forward to pager, press 3."* If the caller presses [2], the unit plays the Mailbox Greeting and takes a message. If the caller presses [3], the call is forwarded to the pager service.
4. If Remote Notify and Pager Notify are both on, the caller is prompted *"If your message is urgent, press 1. If your message is not urgent, press 2. To call forward to pager, press 3."* If the caller presses [3], the call is forwarded to the pager number.

In Case of Difficulty

Check this section if your 1182 does not work properly. If the suggestions here don't help, call our National Service Center at 1-800-222-3111.

Display Screen Remains Blank.

- Check the line cord connections on the back of the unit and at the wall outlet.
- Move the AC adapter to another wall outlet.

No Messages Received.

- Check Main Greeting to see if your mailbox is offered.
- Check all line cord connections at both the wall jack, the telephone, and the 1182.

  If you have a message consisting of telephone ringing, it is the result of a failed Call Forward attempt where the caller did not wait to be routed to your voice mailbox.

Messages are incomplete.

- Check Maximum Message Time.
- Check Maximum Number of Messages Received.

No Calls Forwarded.

- Make sure both lines are plugged in.
- Check Call Forwarding number.

No Voice Prompting Can Be Heard.

- Make sure the VOLUME switch is turned up high enough so as to be audible.

If You Press a Function Button and Nothing Happens.

- Make certain that the panel is either fully up or down.
- The 1182 could be taking a message.

Low Battery Icon Remains On.

- Make sure batteries are installed correctly.
- If icon remains on, replace the battery with a new battery.

System Does Not Respond to Remote Commands.

- Check power to the unit.
- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone phone.
- There may be noise interference on the phone line you are using. Press firmly on the numbers.

AT&T Limited Warranty

This warranty applies only to AT&T products purchased and used in the United States.

What is covered: Any defect in materials or workmanship.

For how long: Two years.

What we will do:
If your AT&T product is defective and returned within 30 days of the date it was purchased, we will replace it at no charge to you. If returned after 30 days but within two years of the date of purchase, we will repair it or, at our option, replace it at no charge to you.

If we repair your AT&T product, we may use new or reconditioned replacement parts. If we choose to replace your AT&T product, we may replace it with a new or reconditioned one of the same or similar design. The repair or replacement will be warranted for either (a) 90 days or (b) the remainder of the original two-year warranty period, whichever is longer.

Limitations:
Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use), are limited to two years from date of purchase. We will not pay for loss of time, inconvenience, loss of use of your AT&T product, or property damage caused by your AT&T product or its failure to work, or any other incidental or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages so the above exclusions or limitations may not apply to you.

What we ask you to do:
To get warranty service for your AT&T product, you must provide proof of the date of purchase. Within 30 days of the date it was purchased, return your AT&T product to your place of purchase for immediate replacement. After 30 days, call us toll free at 1-800-222-3111 for the address of an authorized service location. If you ship your AT&T product to the authorized service location, you must prepay all shipping costs. We suggest you retain the original packing material in the event you need to ship your AT&T product. When sending your AT&T product to a service location, include your name, address, phone number, proof of date of purchase, and a description of the operating problem. After repairing or replacing your AT&T product, we will ship it to your home in the United States at no cost to you.

Repair or replacement of your AT&T product at an authorized service location is your exclusive remedy.

What this warranty does not cover:
This warranty does not cover defects resulting from accidents, damage while in transit to our service location, alterations, unauthorized repair, failure to follow instructions, misuse, use outside the United States, fire, flood, and acts of God. Nor do we warrant your AT&T product to be compatible with any particular telephone equipment or party line, key telephone systems or more sophisticated customer premises switching systems. If your AT&T product is not covered by our warranty, call us toll free on 1-800-222-3111 for advice as to whether we will repair your AT&T product and other repair information, including charges. We, at our option, may replace rather than repair your AT&T product with a new or reconditioned one of the same or similar design. The repair or replacement will be warranted for 90 days.

This warranty is the only one we give on your AT&T product, and it sets forth all our responsibilities regarding your AT&T product. There are no other express warranties.

State Law Rights:
This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

FCC Registration and Repair Information

Your new AT&T product has been registered with the Federal Communications Commission (FCC). This product complies with standards in Part 68 of the FCC Rules. The FCC requires us to provide you with the following information:

1. Connection and use with the nationwide telephone network.
The FCC requires that you connect your product to the nationwide telephone network through a modular telephone outlet or jack. The modular telephone outlet or jack to which the telephone must be connected is a USOC RJ-IIC or RJ-11W or RJ-14C or RJ-14W.

This equipment may not be used with Party Line Service or with Coin Telephone Lines.

2. Notification of the telephone company.
The FCC requires that upon request of your local telephone company you provide the following information:

A. The "line" to which you will connect the telephone equipment (that is, your phone number) and

B. The telephone equipment's FCC registration number and ringer equivalence number (REN). These numbers are on a label attached to the bottom of your telephone equipment.

The REN is useful to determine how many devices you may connect to your telephone line and still have them ring when your telephone line is called. In most, but not all areas, the sum of all REN's should be 5 or less. You may want to contact your local telephone company.

3. Repair instructions.
If it is determined that your telephone equipment is malfunctioning, the FCC requires that it not be used and that it be unplugged from the modular outlet until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents or by others who may be authorized by the FCC. For repair procedures, follow the instructions outlined under the AT&T Limited Warranty.

4. Rights of the telephone company.
If your product is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. If possible, they'll notify you before they interrupt service. If advance notice isn't practical, you'll be notified as soon as possible. You'll be given the opportunity to correct the problem, and you'll be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your AT&T product. If such changes are planned, you'll be notified.

5. This telephone is compatible with inductively coupled hearing aids.

6. Programming/Testing Emergency Numbers.
Although testing the programming of emergency numbers is not a recommended procedure, if you do make a call to an emergency number:

A. You must remain on the line and briefly explain the reason for the call before hanging up.

B. Programming/testing of emergency numbers should be performed in the early morning or late evening (off-peak hours).

Interference Information: Part 15 of FCC Rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interface to radio and television reception.

Your AT&T product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If your AT&T product causes interference to radio or television reception when it's in use, you might correct the interference with any one or all of these measures:

1. Where it can be done safely, reorient the receiving television or radio antenna.
2. To the extent possible, relocate the television, radio or other receiver with respect to the telephone equipment.
3. If your telephone product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio or television.

If you need assistance, you can call our National Service Center at 1-800-222-3111.

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